

Claire Frances Hair Design – Privacy Policy

We respect your concerns about privacy and value the relationship we have with you. This Privacy Policy describes how Claire Frances Hair Design uses and protects the information that you give us when you use this website.

We are committed to ensuring that your privacy is protected – you can be assured that any information you provide while using this site will only be used in accordance with this privacy statement.

Information you provide

Personal data may be collected in a number of ways, such as when you request an appointment online, fill in a discount form or visit our social media pages. The types of data you provide may include:

- Contact information such as name, postal address, email address, contact numbers
- Age or date of birth
- Gender

Cookies

When you visit this site, or our social media pages, we may also collect certain information about your device or usage by automated means, using technologies such as cookies. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us. You can choose to accept or decline cookies – most web browsers automatically accept cookies but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

How we use the information

We will use the information you provide to:

- Book or contact you regarding appointments
- Implement any discounts or special offers you have requested
- Send you a promotional voucher during the month of your birthday
- Very occasionally send relevant marketing material, for example, notice of a Christmas Event or special offer

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law.

How we protect personal data

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable electronic and managerial procedures to safeguard and secure the information we collect.

Links to other websites

Our website may contain links to enable you to visit other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other site. Therefore we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites.

Data retention

We keep the information you provide for the duration of our relationship.

You may withdraw any consent you previously provided to us at any time by emailing us at enquiries@clairefranceshairdesign.com

You may request details of the personal information which we hold about you by emailing us at enquiries@clairefranceshairdesign.com